

AWARDS AND CERTIFICATIONS

AWARDS

Month	Date	Award Name	Achievements	Institution Provider
February	7	Indonesia Corporate Secretary & Corporate Communication Award 2020	Corporate of The Year 2020 1 st The Best Indonesia Corporate Secretary & Corporate Communication 2020 Public Company category at Telecommunication sector	Economic Review
	12	Indonesia Digital Innovation Award 2020	Innovative Company for Digital Edutainment Service in Telecommunication Category	Warta Ekonomi
	27	Indonesian CSR Brand Equity Award 2020	Excellence Corporate Social Responsibility Program in 2020	Iconomics
	28	Indonesia Top Digital PR Award 2020	Achievements in Building Digital Public Relations on the Infrastructure, Utilities, and Transportation-telecommunication categories	TRAS N CO Indonesia
March	4	BUMN Performance Excellence Award 2020	Industry Leader Based on Assessment KPKU BUMN 2019 Total Score 763.75	Forum Ekselen BUMN
April	15	Indonesian Most Admirer Companies Award 2020	Top 3 Most Admired Company in Telecommunication category	Warta Ekonomi
	20	PR Indonesia Award	Gold Winner of PR Indonesia Award 2020 on BUMN category at Social Media Sub category Silver Winner of PR Indonesia Award 2020 on BUMN category at Website sub category Silver Winner of PR Indonesia Award 2020 on BUMN category at Brand Guideline sub category Winner of PR Indonesia Award 2020 Most popular in Media Category BUMN Tbk. Sub Category	PR Indonesia
	29	Digital Innovation & ICT for Excellence Award 2020	Top Corporate Performance in Telecommunication Industry 2020	Itech



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May	14	Indonesia Corporate Branding PR Award	Excellence in Corporate Public Relations	Iconomics
	22	Contact Center Service Excellence Award	Contact Center 147 (IndiHome) - Internet Service Provider category	Service Excellence and Marketing
				
June	4	Indonesia's Most Valuable Brands 2020	1 st of 100 Most Valuable Brand 2020	SWA and Brand Finance
	5	Indonesia Top Corporate Social Responsibility Award 2020	Special Achievement of The Corporate's Contribution to Social Responsibility in COVID-19 Handling Activities	Infobrand
	19	Indonesia Millennial's Top Brand Award 2020	1 st Millennial's Choice Brand for Internet Provider (IndiHome) 1 st Millennial's Choice Brand - Category TV Cable (IndiHome)	Warta Ekonomi
				
July	13	Indonesia Original Brands Award	Champion Indonesia Original Brand in 2020 on SLI (International Direct Dialing) category for 007 Product	SWA
	15	Teropong CSR Award	Teropong CSR Award in <i>Peduli UMKM</i> Category Teropong CSR Award in Digital E-Learning Development Category	Teropong Senayan
	23	BEST CEO - Employees' Choice Award 2020	Best CEO 2020 in Broadband Telecommunication	Iconomics
				

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August	14	Top 100 Indonesia's Most Valuable Brand 2020	IndiHome Brand of Choice in Pandemic Era	SWA
	27	Anugerah Gatra 2020	Gatra Award in the Innovation and Economic Development category of MSMEs	Gatra
				
September	9	The 6 th Jambore PR Indonesia	Most Popular Leader in Social Media	PR Indonesia
	23	Indonesia CSR PKBL Award 2020	Best PKBL for Indonesia CSR x PKBL Telecommunication category	Warta Ekonomi
	28	2 nd BUMN Brand Award 2020	BUMN Brand Award in Market Domination, Brand Strength, and Social Economy Contribution	Iconomics
				
October	8	Top Corporate Award 2020	Top Corporate Award 2020	TRAS N CO Indonesia
	22	11 th Nusantara CSR Award 2020	Latofi CSR Nusantara Award in Education Quality Improvement category	La Tofi
				
November	4	WOW Brand Festive Day	Gold Champion Category Pay TV	Indonesia WOW Brand
	6	Indonesia Information Technology Award (IITA)-III- 2020	Best of The Best Indonesia IT Award 2020	Economic Review
	27	BUMN Award 2020	The Best Financial Performance of Indonesia Best BUMN Award 2020 Acceleration of Digital Transformation During Pandemic	Warta Ekonomi
	27	HR Excellence Awards 2020	Excellence Award, Excellence in CSR Strategy, Gold	HREA
				

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December	3	Obsession Awards 2020	Best Companies	Obsession Media Group
	7	Indonesia Best Companies in Creating Leaders from Within (IBC CLfW) 2020	Best Companies in Creating Leader From Within 2020	SWA
	10	Best of The Best Awards 2020	The Top 50 Companies for 2020	Forbes Indonesia
	10	CNBC Indonesia Awards 2020	Best State Owned Company in Nation Building and Best Digitalization Enabler Enterprise	CNBC Indonesia
	17	BUMN Terbaik 2020	Non Financial Category in Telecommunication and Broadcasting Sector	Berita Satu
	17	Best Practice Awards 2020	2020 Indonesia Telecom Service Provider of the Year	Frost and Sullivan
	18	Teropong Leadership Award 2020	Inspiring Leader of Professional and Business	Teropong Senayan
	18	Marketeers Editor's Choice Award	One stop Entertainment Media of The Year - IndiHome TV	Marketeers
	22	Top Digital Awards 2020	Top Digital Implementation on Digital Sector 2020 Top Digital Transformation Readiness 2020 Top Leader on Digital Implementation 2020 Top CIO in Digital Implementation 2020 Top ISP (Internet Service Provider) Top Contact Center Solution	IT Works








CERTIFICATIONS

Telkom has various certifications as a form of commitment to provide the best services for customers and implement international standards. Following is the list of TelkomGroup certifications and ISO:

No.	Recipient	Year	Certificate	Institution Provider	Validity Period
1.	Telkom	2018	SNI ISO/IEC 27001:2013	TUV Rheinland	2021
		2018	ISO 9001:2015 QMS	TUV Rheinland	2021
		2018	ISO 27001:2013 ISMS	TUV Rheinland	2021
		2018	ISO 22301:2012 BCMS	TUV Rheinland	2021
		2018	ISO 20000-1:2011 ITSMS	TUV Rheinland	2021
		2020	ISO 37001:2016 Anti-Bribery Management System	Sucofindo	2023
2.	Telkomsel	2013	ISO/IEC 27001:2013	BSI	2022
		2014	ISO 9001:2015	TUV-NORD	*)
3.	AdMedika	2019	ISO/IEC 27001:2013	British Standards Institution (BSI)	2022
		2019	ISO/45001:2008 Standard	MSC Global	2022
		2020	ISO 9001:2015 Standard	MSC Global	2023
4.	MD Media	2018	IT IL Foundation Certificate in IT Service Management	IT IL Foundation	Applied onwards
5.	Infomedia	2016	ISO 27001:2013	TUV NORD Indonesia	**)
6.	Finnet	2017	ISO/IEC 27001:2005	TUV Rheinland	2020
7.	Telkom Sigma	2014	ISO 20000-1	British Standards Institution (BSI)	2020
		2016	EMS ISO 14001:2015	British Standards Institution (BSI)	2022
		2016	BS OHSAS 18001:2007	British Standards Institution (BSI)	2021
		2016	PAS 99:2012	British Standards Institution (BSI)	2022
		2016	ISO 27001	British Standards Institution (BSI)	2022
		2016	ISO 9001:2015	British Standards Institution (BSI)	2022
		2017	Payment Card Industry Data Security	TUV Rheinland	2021
		2017	Data Center Tier III	Uptime Institute	Applied onwards as long as there are no changes
		2018	Data Center Tier IV	Uptime Institute	Applied onwards as long as there are no changes
		2020	Data Center Certificate of Conformance Constructed Facilities ANSI/TIA-942-B:2017 Rate 3	EPI	2023

No.	Recipient	Year	Certificate	Institution Provider	Validity Period
8.	Telin	2019	ISO 20000 - 1:2011	Intertek	2021
		2019	ISO 27000-1:2013	Intertek	2023
		2019	ISO 22301:2012	Intertek	2022
		2019	ISO 45001:2018	British Standards Institution (BSI)	2022
9.	Telin Singapore	2019	SS 564 for Telin-3 Data Centre	TUV SUD	2023
		2019	ISO 50001 Energy Management System for Telin-3 Data Centre	TUV SUD	2023
10.	TelkomProperty	2019	ISO 9001: 2015	LLOYD Register	2022
		2019	OHSAS 18001:2007	Sucofindo	2022
		2019	SMK3	Sucofindo	2022
11.	Telkomsat	2017	BS OHSAS 18001:2007	TUV Rheinland	2020
		2019	ISO 9001:2015	TUV Rheinland	2022
12.	Telkom Akses	2019	CIQS 2000:2018	Telkom Professional Certificate Center (TPCC)	2022
		2020	ISO 9001:2015	British Standards Institution (BSI)	2022
		2020	ISO 45001:2018	British Standards Institution (BSI)	2023
		2020	ISO 27001:2013	British Standards Institution (BSI)	*)
13.	PINS	2018	ISO 9001:2015	URS Services Indonesia	2021
		2019	CIQS 2000:2009	Telkom Professional Certification Center (TPCC)	2022
		2020	ISO 14001:2015	Quality Certification Services	2023
		2020	OHSAS 18001:2007	Quality Certification Services	2023
14.	SSI	2017	ISO 9001:2015	Lloyd's Register LRQA	2020
15.	Dayamitra Telekomunikasi	2019	ISO 9001:2015	SGS	2022
16.	TelkomTelstra	2019	ISO/IEC 20000 Service Management System	Intertek	**)
17.	TelkoMedika	2018	SNI ISO 9001:2015	International Certification Service Management	2021
		2018	SNI ISO 14001:2015	International Certification Service Management	2021
		2018	SNI ISO 45001:2015	International Certification Service Management	2021

Note:

*) Update process every year

**) On renewal process